



# Annual Report 2021



Children's  
Relief  
**Bethlehem**



# Contents

<b>Editorial</b>	4
<b>Reports</b>	
2021: The Year in Review	5
Results of Donor's Survey	10
Greetings from Bethlehem	12
Children's Relief Bethlehem Projects	14
The Middle East in 2021	15
Hospital Statistics	18
<b>Finances</b>	
Introduction	21
Children's Relief Bethlehem Income	22
Financing Caritas Baby Hospital	23
Source of Donations	24
Zewo-Compliant Use of Funds	25
Balance Sheet and Operating Statement	26
Auditor's Report	28
<b>General Information</b>	
Association Children's Relief Bethlehem	29
Country Offices	30
Head Office	31
Association Board	32
Contact Information	33
Credits	34

Every child has the  
right to health.

## Editorial

In 2021, the coronavirus dominated our work and lives, just as it had during the extraordinary year before. Who would have believed that a tiny virus could hold humanity in suspense, bring the world to a standstill, and cause so much change? Fortunately, Children's Relief Bethlehem came through the second year of the pandemic in good shape. Our hospital was open every day, making it possible for us to fulfill our mission: being there for children who require medical care.

Tens of thousands of children in Bethlehem and the surrounding region need this help. After all, Covid-19 has no power to make the existing diseases and chronic conditions of our young patients go away. However, the virus did force Israel to virtually close its borders to tourists. The effects on Bethlehem have been particularly adverse, as guests from abroad are by far the most important form of revenue for the city – and many families in Bethlehem have lost their livelihoods. The situation also posed a major challenge for the hospital's social services. There was a steep rise in the number of families requesting financial aid for treatments or medications they couldn't afford. It is only through the continued support of our benefactors that we can pursue our daily work. I extend my heartfelt thanks for your generosity.

I am very pleased to announce that, after the Elizabethan Sisters left Bethlehem last year, a new community of sisters has moved to the hospital. In September, we had the pleasure of welcoming four Indian sisters from "Suore di carità delle sante Bartolomea Capitanio e Vincenza Gerosa", or "Sisters of Charity." All four sisters are trained in nursing and work at Caritas Baby Hospital.

I would like to take this opportunity to thank you for your solidarity with Children's Relief Bethlehem and for your help in fostering the well-being of children in Bethlehem.

Sibylle Hardegger, Chair

## Successful Reform Measures

2021 marked the half-way point for the Association Children's Relief Bethlehem's Strategy 2018–2023. The interim assessment is that much has been achieved and the strategic goals are both right and realistic. And the planned reforms for the Association and Caritas Baby Hospital are progressing well. Sybille Oetliker, Managing Director

In 2017, the General Assembly and Board of the Association set far-ranging goals for the next five to six years. The desire to draft reforms to underpin both the Association Children's Relief Bethlehem and the hospital was strong, and the strategic goals formulated were very ambitious. In 2021, we evaluated what has been achieved so far and came to a highly gratifying conclusion: many measures have been successfully launched.

### High Demand for Pediatric Subspecialties

Expanding the specialized medical services offered at Caritas Baby Hospital in Bethlehem is of particular note. Here, the focus was on the development of three specializations in pediatric medicine: neurology, pulmonology,



and intensive care. Three doctors completed lengthy continuing education programs, and advanced training courses are regularly offered to the nursing staff. And in the intensive care unit, two more beds were added.

The success of these measures is reflected in the figures: nearly 45,000 children were hospitalized or treated at the outpatient clinic. In 2021 alone, 1,861 young patients sought treatment at the neurology clinic, and 1,325 came to the hospital for a consultation due to a respiratory illness. At the intensive care unit, the number of beds occupied was higher than average, a statistic that illustrates the great need for this service in the region. The general pediatric clinics also registered a high number of patients, especially during the second half of the year, when an exceptionally high number of children suffered from serious infections and needed to be hospitalized.

Social services at Caritas Baby Hospital were also in high demand in 2021. More families required assistance simply due to the economic impacts of the pandemic (see page 19).

#### Stronger Partnerships with Local Authorities

The many positive reactions and expressions of thanks the hospital staff received from parents whose children were treated are a sign of the appreciation the Palestine population has for the services at Caritas Baby Hospital.

It is gratifying to note that collaboration between the hospital and local organizations in Bethlehem and region has been intensified in the past several years. Examples of this kind of work include the regular discussions between hospital management and representatives of the Palestinian Ministry of Health as well as key performance contracts with the local authorities. These close contacts increase the visibility of Caritas Baby Hospital and contribute to expanding pediatric medical care in Palestine – not least because hospital staff offer regular further training courses for medical and nursing staff in the West Bank on behalf of the Ministry. Thanks to the contractual agreements that have been drawn up, public hospitals can refer children with complicated diseases to Caritas Baby Hospital; this is how the Palestinian Authority contributes to the costs of running the hospital. Further developing local financial sources is an important step to supplement the donations collected in Europe (see page 23).

#### Renovations at Caritas Baby Hospital

For the first half of the year, the Covid restrictions made it difficult for families living outside the immediate area to reach the hospital. However,

the months with fewer patients were used to complete minor renovations and repairs in the hospital. The electrical wiring was checked for safety, and the walls in the departments were covered with special hygienic wallpaper. In addition, work began to install a fire sprinkler system.

#### New Community of Sisters at Caritas Baby Hospital

After the departure of the four Elizabethan Sisters who had worked at Caritas Baby Hospital until the end of 2020, there was a vacancy for nine months. In September of 2021, four Indian sisters from “Suore di carità delle sante Bartolomea Capitanio e Vincenza Gerosa”, or “Sisters of Charity,” assumed their duties at the hospital. They look back on years of experience as nurses and have been assigned to various departments in the hospital, where they report to the local nursing director.

#### Project Work under Review

As in the past, fundraising for Caritas Baby Hospital posed challenges at the Head Office in 2021. In Switzerland, a major focus was the Christmas collection, which is traditionally conducted at midnight Mass for the Caritas Baby Hospital. However, as in the previous year, attending church services was restricted due to the pandemic. For this reason, a targeted approach to contacting potential benefactors was taken in parish bulletins and Catholic



### Positive result despite the coronavirus crisis

The 2021 statement shows a positive operating result of CHF 1,839,427. The favorable result is due to the steadfast solidarity of our donors over the course of the year and to the generosity of all institutions that support the work of Children's Relief Bethlehem. In addition, there has been an increase in income from bequests. Another factor is that the income generated in Bethlehem rose compared to the previous year, which is mainly the result of efforts to increasingly call on local institutions in the occupied Palestinian territory to do their part in financing the hospital.

The accounts also reflect that expenditures for administration and fundraising were low and budgeted amounts were not fully spent. In addition, no major investments were made in the hospital, as a new strategy is being drafted that will most likely require funds to be invested in the coming years.

Restricted income was allocated to the fund capital. Thanks to the good annual result, reserve assets are available for future investments. The Association has also increased the reserve for covering the hospital's operating costs, meaning Children's Relief Bethlehem can guarantee that the hospital will remain at least temporarily operational in the event of a financial crisis – a particularly important measure in light of the tense geopolitical situation.

publications. The response to the calls for donations was extremely gratifying and positive.

The Association was also able to complete important organizational tasks. For example, updated human resources regulations were drawn up, and the criteria for awarding project funding were reviewed. •



## “Children’s Relief Bethlehem Does Important Work”

In June 2021, Children’s Relief Bethlehem conducted a representative survey of benefactors in German-speaking Switzerland. The responses were helpful, encouraging, and moving.

The main goal of the survey, which was conducted by regular mail, was to better understand what motivates people to donate to Children’s Relief Bethlehem, what they expect of our organization, and how they value our work. Of the persons addressed, well over ten percent answered the fourteen questions and returned the survey. The high number of responses bears witness to the great respect they have for the Caritas Baby Hospital in Bethlehem and for our work.

### Medical Care and Peacework

The various answers are evidence of the high level of trust that benefactors place in the Association and their confidence in the impact our work in



Bethlehem has. In addition, their deep solidarity with the people living in the region became tangible.

More than a third of all donors in German-speaking Switzerland are familiar with Children’s Relief Bethlehem from church services, specifically from midnight Mass at Christmas, when there has been a traditional collection for the Caritas Baby Hospital since 1964. Of particular note is that more than ten percent of the respondents have already visited the Caritas Baby Hospital, or they have a personal connection to the region.

### Together on the Right Path

There were many moving responses to the open question: “I support Children’s Relief Bethlehem because...”

“... I think it’s wonderful that all children, regardless of religion or heritage, are treated at the hospital.”

“... I’ve been doing so for decades.”

“... I’m convinced that help on-site is necessary.”

“... I have healthy grandchildren.”

“... pan-religious efforts bring peace.”

“... I want Bethlehem to be a signal of hope for many.”

“... we care about the people in Palestine.”

“... sick children receive immediate and effective help.”

We would like to thank all those who took the time to participate in the survey. You have shown us that, together, we are on the right path to promote the well-being of children. ●

## Greetings from Bethlehem

Travel to and from Bethlehem was nearly impossible in 2021 and contact to our colleagues at Caritas Baby Hospital took place via zoom. Thanks to the mutual respect cultivated over the years, this posed no great difficulties.

Issa Bandak, CEO of Caritas Baby Hospital



In February of 2020, the first cases of Covid-19 were registered in Bethlehem. It was a shock for us all, and the virus spread quickly. But back then, we would never have believed that the virus would still be dominating our work in 2021. Unfortunately, Bethlehem was hard hit: tourism has traditionally been the main source of revenue for our city, and for two years now, no foreign visitors have been able to come to Bethlehem. The economic fallout has been very severe. Many

people have lost their livelihoods. We're all the more thankful that we could keep our hospital open, and that we managed to get through these difficult months without major disruptions and without having to let staff go. The continuing support and solidarity from Europe have given us strength and hope. ●

Dr. Hiyam Marzouqa, Medical Director of Caritas Baby Hospital



It was often distressing to know that not all children who needed medical treatment were able to get to our hospital due to the Covid restrictions. This is what inspired us to make more house calls over the past year. At-home treatment was especially important for chronically ill children whom we have been treating for years, as this ensured that they received the medical care they need, and that we remained in touch with them and their families. In the second half of 2021, when the hospital resumed normal operations, we were strongly impacted by certain aftereffects of

Sister Aleya Kattakayam



the restrictions: many children had poorly developed immune systems as a result of the strict hygiene rules to prevent the spread of Coronavirus – hand-washing, social distancing, wearing masks – and in the fall, we observed many, sometimes serious viral infections. Last year, it was unfortunately impossible to welcome guests from abroad. On the bright side, we had built up good relationships over all the years and were able to hold regular zoom meetings with physicians, particularly in Germany, who advised us in complex medical cases. This was extremely helpful. However, we're very much looking forward once again receiving medical experts and friends of the hospital here in Bethlehem, hopefully in the near future. ●

That our Sisterhood has the opportunity to work at Caritas Baby Hospital in Bethlehem is a gift. Our arrival was unfortunately delayed due to the Covid-19 pandemic and getting to Bethlehem was rather difficult in these tense times. But the hospital staff, the families whose children need treatment at the hospital, and the people of Bethlehem gave us an exceptionally warm welcome. We feel fortunate that we can serve sick children and their families at a place that is so important for Christians. Our work as nurses is greatly valued, and we can give comfort and strength to people in need. ●

## CRB's Projects in the Region

In 2021, the Association Children's Relief Bethlehem invested nearly CHF 300,000 in projects and emergency aid in Bethlehem and the region.

In addition to operating Caritas Baby Hospital, the statutes of Children's Relief Bethlehem (CRB) also entitle the association to support individual projects that benefit children, adolescents, and mothers in the region. Proposals are reviewed by the Projects Committee twice per year and selected projects are presented to the Board for a final decision. In 2021, CHF 142,919 in financial aid was awarded to diverse projects. In addition, CHF 126,735 in emergency aid were allocated.

### Supported Projects

The organization "Al-Tufula" in Nazareth received funding for a project for children and their parents from marginalized Palestinian families in Israel. The aim is to provide early childhood intervention to prepare the children for school and to teach them more about their own culture.

Activities of "Sadaqa Reut" in Jaffa were co-funded. Here, the goal is fostering the coexistence of young Arabic and Jewish Israelis.

"Lifegate", an institution in Beit Jala near Bethlehem that offers care services to children with physical and mental disabilities in the region also received funding.

### Emergency Aid

Political instability and a massive economic crisis triggered extreme needs in Lebanon. Children's Relief Bethlehem supported two schools led by the Rosary Sisters, who in addition to teaching are also active in social work in the region. The "Crèche" in Bethlehem, which helps children without parents, also received a sum.

Last but not least, Children's Relief Bethlehem provided funding to two organizations in the Gaza Strip. Urgently needed repairs were completed at the Rosary Sisters' school in Gaza City as well as renovations at the YMCA in Gaza, which offers various services, including activities for adolescents. •

## Turbulent Times

In 2021, the Middle East conflict resembled an overwrought soap opera, with unrest in Jerusalem culminating in a Gaza war and a new Israeli government being sworn in, for the first time with Arab partners. Inge Günther, Middle East Reporter, Jerusalem

Originally, many Palestinians had hoped to change the balance of power at the ballot box. But nothing came of President Mahmoud Abbas's announcement that parliamentary elections would be held in Gaza, the West Bank, and East Jerusalem for the first time in 15 years. Just three weeks before the vote slated for 22 May was to take place, Abbas pulled back. The reason he gave – that it was uncertain whether Israel would allow Palestinians in East Jerusalem to participate – was threadbare at best.

It certainly looked like Abbas and his PLO faction Fatah got cold feet after no less than two Fatah breakaway groups and the well-organized Islamic Hamas party entered the race – and led the polls. The anger over the cancellation was great, especially among younger Palestinians. And it gave



Hamas a perfect opportunity to demonstrate its strength through an immediate and armed show of force.

For their part, the Israelis were busily playing coalition poker after the latest election (the fourth in the recent past) that, again, delivered no clear winner. The right-wing Likud party maintained its position as the strongest political force, but – other than the ultra-orthodox and ultra-nationalists – most factions ruled out forming a coalition with Likud leader Benjamin Netanyahu, who was on trial for three counts of corruption. And Netanyahu's attempt to buy Mansour Abbas, leader of the Islamic Ra'am party, in the hopes of creating a majority also met with failure when the Arab-hating Religious Zionist Party objected.

### Inevitable Escalation

Indeed, the provocations of this party in the eastern part of Jerusalem intensified. The Sheikh Jarrah neighborhood was already in turmoil over the eviction suits that radical Israeli settlers had filed against long-time Arab residents. And marches by Jewish hooligans – in which right-wing Knesset members participated – made the Palestinians blood boil.

In a related development, a discriminatory law that allowed Jews to reclaim property in East Jerusalem owned by Jewish landlords prior to the declaration of Israel while simultaneously denying the same rights to former Palestinian landowners in West Jerusalem, was met with outrage even among Israeli peace activists. But the violence had long since spread to the holy sites. Hamas launched rockets in the direction of Jerusalem, and Israel responded by bombing Gaza for 11 days. Air sirens could be heard in far off Tel Aviv, and scenes akin to a civil war played out in Haifa, Jaffa, and Lod.

### The Tide Turns

After the violent events, with casualties on all sides (most in Gaza), hardly anyone reckoned that an anti-Netanyahu coalition made up of eight, disparate opposition factions, including the Israel Arab Ra'am party would unite to form a new Israeli government. All the louder were the cries of "betrayal" on the side of Netanyahu's followers when, at the start of June, Naftali Bennett and Yair Lapid, as future Alternate Prime Ministers, signed the coalition agreement for a right-center-left government with Ra'am leader Mansour Abbas.

The controversial Palestine issue was generally avoided so as not to endanger the fragile alliance. "Shrinking the conflict" became the new mantra. But



in real terms, very little has changed in the Israeli colonization of the occupied West Bank, despite criticism from Washington. Prime Minister Bennet, the erstwhile idol of the settlers, wanted to avoid confrontations with their lobby. Even illegal outposts remained uncontested.

Israeli defense Minister Benny Gantz drew international criticism with his decision to categorize six Palestinian NGOs critical of the occupation as organizations with terrorist ties. Nevertheless, it was Gantz who sought dialogue with the Palestinian National Authority in Ramallah. The fear that more incursions by militant settlers in tandem with spates of Palestinian attacks would spark a new intifada was not the least of the factors driving this decision. And so, Gantz invited PLO leader Mahmoud Abbas to his home to discuss the situation, specifically joint security measures in the fight against the common enemy Hamas. In 2021, once again, talk of a peace process was not to be heard. ●

# Increase in Patient Numbers at Caritas Baby Hospital

Nearly 45,000 children received medical treatment at Caritas Baby Hospital in 2021. These numbers are much higher than in the previous year, when the pandemic situation at times meant that only emergency cases could be treated and accessing the hospital was difficult due to official restrictions (lockdowns). Many families lost their livelihoods as a result and were forced to rely on financial assistance from the hospital's social services.

Treatments at Caritas Baby Hospital	2021	2020
Outpatient treatment	40,054	29,900
<i>of which specialized consultations</i>	<i>10,417</i>	<i>7,526</i>
Hospitalizations	3,202	2,456
<i>of which in the intensive care unit</i>	<i>244</i>	<i>327</i>
<b>Total number of overnight stays (number of days in hospital)</b>	<b>17,913</b>	<b>13,342</b>

The increase is readily apparent: in 2021, 34 percent more patients were treated at Caritas Baby Hospital than in the previous year. The marked decrease in the number of children receiving medical care in 2020 was due to the coronavirus pandemic and several lockdowns. Although the figures from 2021 are not as high as in pre-coronavirus years, the increase is remarkable. Between September and December of 2021, nearly all hospital beds were occupied, when many children were hospitalized with serious infections. While fewer children were admitted to the intensive care unit than in the previous year, their stays were much longer. The number of days spent in the hospital increased in total by one third.

In-house social services	2021*
Number of patients who received financial aid for treatments	1,777
Number of families of patients who received financial aid	1,356
Number of appointments for advisory services	1,955
Number of house calls	258

\* The figures from the previous year have been omitted, as the results cannot be compared in the new format.

More than 3,000 patients and their families received support from the hospital's social services, which assumed costs for the deductible, medical treatments, medications and other services. This practice ensures that all children – regardless of their parents' financial situation – have access to the medical care they need. In addition to this work, social services also organized self-help groups and medical equipment rentals. When necessary, the staff also offered grief counseling.

Mothers, Residency Department Caritas Baby Hospital	2021	2020
Number of mothers who stayed overnight in hospital	2,860	2,002
Number of overnight stays	9,542	3,632

Mothers whose children require hospitalization can spend the night in the Mothers' Residency Department and stay close to their sick sons or daughters. Being near to a parent has proven beneficial for a child's recovery processes. This service is unique in the West Bank, and mothers greatly appreciate having this opportunity. •

## Finances – Introduction

The balance sheet and annual financial statement of Children's Relief Bethlehem (CRB) document the financial situation of the Association and Caritas Baby Hospital. The financial figures are depicted in accordance with Swiss GAAP FER 21 criteria, which ensure the informative value and comparability of reporting by non-profit organizations.

The non-profit Association Children's Relief Bethlehem is funded almost exclusively through donations. These are primarily used to finance the services at Caritas Baby Hospital in Bethlehem. Unrestricted income – from bequests or gains from financial market investments – is used to fund additional projects in the region (see page 14).

### Pension Fund Assets Are Held in Trust

At the end of every year, the annual accounts of Caritas Baby Hospital are merged and consolidated with those of the Association Children's Relief Bethlehem. The Association's annual financial statement includes funds for pension plans of the approximately 250 salaried employees at the hospital in Bethlehem. Because there are no official social security programs in Palestine, the Association Children's Relief Bethlehem holds the pension fund assets of hospital employees in trust.

The Association maintains reserves in order to secure regular operations at the hospital, compensate the local staff, and cover costs for medications. The reserves cushion shortfalls and fluctuations in income; they are listed in the balance sheet with the assets of Children's Relief Bethlehem.

### Presentation in Accordance with Zewo Guidelines

To improve readability, the presentation of the balance sheet and annual financial statement has been simplified. The new format adheres to Zewo guidelines. The detailed balance sheet and financial statement can be accessed on the Association's website, in the Auditor's Report: [www.kinderhilfe-bethlehem.ch/en](http://www.kinderhilfe-bethlehem.ch/en) •



# CRB Income

Operating income (in CHF)	2021
Donations and bequests	11,217,447
Hospital charges and consultation fees	3,032,176
Other revenue	36,192
<b>Total operating income</b>	<b>14,285,815</b>

The annual statements of Caritas Baby Hospital and Children’s Relief Bethlehem are consolidated. The Association therefore has three different sources of income: donations and bequests, locally generated income (hospital charges and treatment fees) and other revenue (e.g. Association membership or the sale of meal vouchers for hospital staff). Income from financial investments is not shown here.



Donations and bequests make up the largest part of income at the Association Children’s Relief Bethlehem. Patients, or rather, their families, contribute to the cost of treatment according to their financial means. Thanks to the fair hospital fees and to performance contracts with various local institutions (e.g. the Palestinian Authority’s Ministry of Health), locally generated income (hospital charges and consultation fees) is also significant. •

# Financing Caritas Baby Hospital

In 2021, the costs of operating the hospital amounted to CHF 10,177,907. Self-funding was 37 percent. The remaining 63 percent stemmed from donations.

Since its foundation, Caritas Baby Hospital has been financed largely through donations. But: as much as the solidarity of donors in Europe is needed and appreciated, the reliance on a single source of funding remains highly problematic. To secure long-term operations at the hospital and to further advance its standing in the region, Children’s Relief Bethlehem is also seeking ways to generate local income for the hospital.

As an example, Caritas Baby Hospital signed performance contracts with the Palestinian Ministry of Health and the United Nations Relief and Works Agency for Palestine Refugees in the Near East (UNRWA). In addition, families of patients pay a small deductible for treatments and hospital stays, which contributes to financing the hospital. These fees do not cover costs. The hospital’s inhouse social services assume the costs for families, who are unable to pay.

Due to the widespread poverty in the West Bank and weak governmental structures, Caritas Baby Hospital will remain reliant on donations in the future. The Board is endeavoring to achieve a self-funding rate of 40 percent by 2023. •

# Source of donations

Income from donations and bequests (in CHF)	2021
Switzerland	5,602,880
Germany	4,216,342
Italy	555,761
Austria	173,998
Palestine	668,466
<b>Total income from donations and bequests</b>	<b>11,217,447</b>

The prevailing exchange rate impacts the accounts given in Swiss francs for contributions from the country offices and from Palestine. In 2021, the country office in Germany transferred EUR 3,899,094 to the Association, and the country office in Austria EUR 160,500. The country office in Italy sent donations worth EUR 555,544 directly to Bethlehem. The accounts for Palestine are based on local donations.

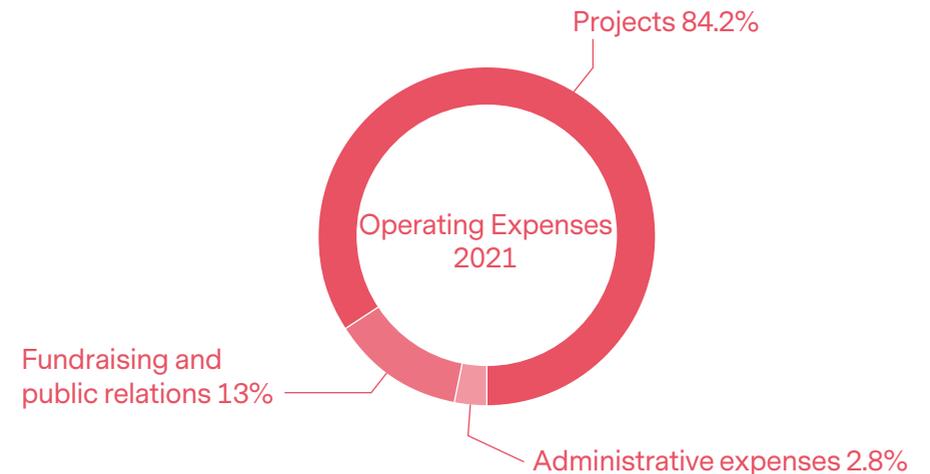


Half of all income from donations and bequests comes from Switzerland. At 37.5 percent, donations from Germany also contribute significantly to financing Caritas Baby Hospital. The remaining amount (12.5 %) is from Palestine, Italy, and Austria. •

# Zewo-Compliant Use of Funds

Operating expenses (in CHF)	2021
Project expenses	
Caritas Baby Hospital	10,177,907
Projects Bethlehem and region	293,712
Fundraising and public relations	1,620,511
Administrative expenses	354,259
<b>Total operating expenses</b>	<b>12,446,389</b>

Most of the expenditures went to financing Caritas Baby Hospital. Regional projects were funded with just under CHF 300,000. Fundraising and public relations are key aspects in making the work in Bethlehem visible and securing the hospital’s financing. All costs at the Head Office are accounted for under administrative expenses.



84.2 centimes per Swiss franc benefit the projects directly, with Caritas Baby Hospital receiving 81.8 centimes per franc, and the regional projects (p. 14) 2.4 centimes. Only unrestricted funds that have not been collected for the Caritas Baby Hospital are used for the latter. The remainder (15.8 centimes) is within the range specified by Zewo. •

# Balance Sheet

Balance sheet as at 31. December in CHF	2021	2020
<b>Assets</b>		
Cash and cash equivalents and money market investments	11,978,679	11,462,069
Current investments with a quoted market price	15,706,867	14,482,090
Receivables from goods and services	2,772,719	359,923
Other current receivables	2,021,769	4,072,391
Accrued income and prepaid expenses	94,268	135,167
Non-current assets	3	3
<b>Total assets</b>	<b>32,574,305</b>	<b>30,511,643</b>
<b>Liabilities and equity</b>		
Current liabilities	323,748	1,347,916
Non-current liabilities	6,199,000	5,681,000
Fund capital (restricted funds)	3,044,687	1,496,264
Organisation capital	23,006,870	21,986,463
<b>Total liabilities and equity</b>	<b>32,574,305</b>	<b>30,511,643</b>

# Operating Statement

Operating statement in CHF	2021	2020
<b>Operating income and expenses</b>		
Donations / bequests (restricted use)	10,342,629	11,641,806
Donations / bequests (unrestricted use)	874,818	894,086
<b>Total income from donations and bequests*</b>	<b>11,217,447</b>	<b>12,535,892</b>
Hospital charges, consultation fees	3,032,176	2,463,066
Other revenue	36,192	57,513
<b>Total revenue from sales of goods and services</b>	<b>3,068,368</b>	<b>2,520,579</b>
<b>Total operating income</b>	<b>14,285,815</b>	<b>15,056,471</b>
Project expenses Caritas Baby Hospital	10,177,907	10,875,504
Project expenses Bethlehem and region	293,712	712,968
<b>Total project expenses</b>	<b>10,471,619</b>	<b>11,588,472</b>
Fundraising and public relations	1,620,511	1,844,040
Administrative expenses	354,259	437,978
<b>Total fundraising/public relations and administrative expenses</b>	<b>1,974,769</b>	<b>2,282,018</b>
<b>Total operating expenses</b>	<b>12,446,389</b>	<b>13,870,490</b>
<b>Operating result</b>	<b>1,839,427</b>	<b>1,185,981</b>
<b>Financial result and other result</b>		
Total financial result (before change in currency fluctuation fund)	728,428	-171,934
Extraordinary, non-recurring or prior-period result	974	111,801
<b>Annual result before fund and capital movements</b>	<b>2,568,829</b>	<b>1,125,848</b>
Change in restricted funds Increase (-) / decrease (+)	-1,548,423	-996,264
<b>Annual result before capital movements</b>	<b>1,020,406</b>	<b>129,584</b>

\* Gross revenue from donations, including bequests and fines collections, Children's Relief Bethlehem in the German Caritas Association (Kinderhilfe Bethlehem im Deutschen Caritasverband e.V.): EUR 3,860,742; forwarded to Children's Relief Bethlehem, Lucerne: EUR 3,899,094. Including funding for "Sternstunden": EUR 40,000. (The exchange rate for euros as at 31 December 2021: CHF 1.0841.)

# Auditor's Report

The auditors have examined the annual report for the financial year ending 31 December 2021. The annual report gives a true and fair picture of the organization regarding capital, finances and revenues pursuant to Swiss GAAP FER 21, and is in compliance with Swiss law and the statutes of the organization.

The detailed Auditor's Report with the complete and revised annual financial statement is available on our website: [www.kinderhilfe-bethlehem.ch/en](http://www.kinderhilfe-bethlehem.ch/en)

Auditors: PricewaterhouseCoopers AG (PwC), CH-6005 Lucerne

### Children's Relief Bethlehem Pension Fund

Staff permanently employed by the Caritas Baby Hospital are insured against the economic impact of old age, disability and death by the Children's Relief Bethlehem Pension Fund, which is funded equally by both employees and the employer (Expenses 2021: CHF 177,729).

### Children's Relief Bethlehem Reserve Foundation

The aim of the Reserve Foundation is to provide the employees of the Caritas Baby Hospital with benefits that supplement those provided by the main Pension Fund (Expenses 2021: CHF 0). •

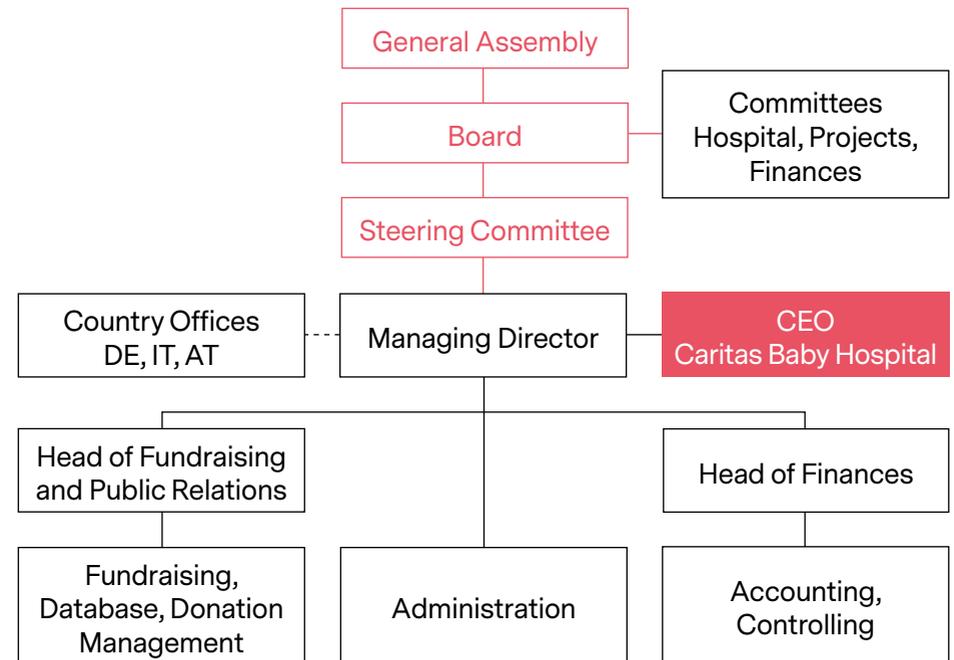


# Association Children's Relief Bethlehem

Children's Relief Bethlehem was established in 1963 as an independent association under Swiss law. Its purpose is to secure and further develop the work at Caritas Baby Hospital. Projects to benefit mothers and children in the Holy Land are also supported.

The General Assembly is the highest organ of Children's Relief Bethlehem. It is constituted by members of the Association and supports the Board, which had seven members on 31. December 2021.

Responsibility for operational management rests with the Managing Director of Children's Relief Bethlehem in Lucerne. The country offices in Germany, Italy, and Austria support the Association through public relations work and fundraising. •



# Country Offices

## Germany



From left to right

- Carmen Sibbing, head of the German KHB country office
- Michaela Ganter, donations
- Charlott Friederich, online marketing
- Bruni Uhl, donations

## Austria



Andrea Mayerhofer, Chair

## Italy



From left to right

- Gian Piero Provera, database
- Riccardo Friede, coordinator
- Laura Zecchin, communications
- Emilio Benato, president
- Barbara Guadagnini, office and volunteers
- Pina Belmonte (not pictured), initiatives for outreach and awareness raising

# Head Office Children's Relief Bethlehem

The Head Office of Children's Relief Bethlehem is located in Lucerne and employs ten full- or part-time staff members.

The Head Office of the Association in Lucerne is responsible for management, fundraising, and administration of Children's Relief Bethlehem. An office in Fribourg is in charge of correspondence in French speaking Switzerland.

Managing Director Sybille Oetliker reports directly to the Board and the Steering Committee. She maintains close contact to the management staff at Caritas Baby Hospital; the hospital CEO reports to her. The Head Office also coordinates collaboration and dialogue with the country offices in Germany, Italy, and Austria (page 30). •



From left to right

- Jeanette Siegenthaler, Head of Finances
- Elisabeth Janssen, Administration
- Sylvia Kreienbühl, Fundraising
- Livia Leykauf, Head of Fundraising/Public Relations
- Eveline Aregger, Administration
- Sybille Oetliker, Managing Director
- Damian Trötschler, Database
- Daniela Bandel, Administration
- Stefanie Bissig, Fundraising
- Eliane Piller, Administration, Fribourg

## Association Board (December 31, 2021)

- Sibylle Hardegger, Chair (Diocese of Basel)
- Archdiocese of Freiburg im Breisgau, vacancy
- Christoph Klitsch-Ott, German Caritas Association/  
Deutscher Caritasverband e.V.
- Hans Krummenacher, Caritas Switzerland
- Michael Angehrn
- Jutta Biermayer
- Carlo Mordasini
- Ludovic Nobel



## Contact Information

The Head Office of Children's Relief Bethlehem is located in Lucerne. Through their public relations work and fundraising activities, the country offices in Germany, Italy, and Austria make a valuable contribution to procuring the donations needed. In case of questions, feel free to contact us directly.

### Switzerland

Head Office Children's Relief Bethlehem  
Winkelriedstrasse 36, PO Box, 6002 Lucerne  
T + 41 41 429 00 00  
info@khb-mail.ch, [www.kinderhilfe-bethlehem.ch/en](http://www.kinderhilfe-bethlehem.ch/en)  
Donations IBAN CH17 0900 0000 6002 0004 7



### Germany

Kinderhilfe Bethlehem im Deutschen Caritasverband e.V.  
Karlstrasse 40, 79104 Freiburg i.Br.  
T +49 761 20 03 14  
khb@caritas.de, [www.kinderhilfe-bethlehem.de](http://www.kinderhilfe-bethlehem.de)



### Austria

To be announced  
Postal contact temporarily via the Head Office  
in Lucerne, Switzerland  
info@khb-mail.at, [www.kinderhilfe-bethlehem.at](http://www.kinderhilfe-bethlehem.at)

### Italy

Aiuto Bambini Betlemme ONLUS  
Presso Caritas Veronese  
Lungadige Matteotti 8, 37126 Verona  
T +39 045 237 93 14  
info@aiutobambinibetlemme.it, [www.aiutobambinibetlemme.it](http://www.aiutobambinibetlemme.it)

### Bethlehem

Caritas Baby Hospital  
info@cbh.ps, [www.cbh.ps](http://www.cbh.ps)

## Credits

Children's Relief Bethlehem, Winkelriedstrasse 36, PO Box, CH-6002 Lucerne / Editors: Sybille Oetliker, Livia Leykauf / Photo credits: Cover photo, p. 9, p. 20 Miral Aama; p. 2, p. 7, pp. 12–13, p. 32 and p. 35 Andreh Ghawaly; p. 5 Andrea Krogmann; p. 10 Marian Nasser; p. 15 and p. 17 Alamy Stock; p. 30 DCV/Bente Stachowske and private; p. 31 Meinrad Schade; p. 36 Elias Halabi / Printed by: Koprint AG / Printed on environmentally friendly paper.





## Thank You for Your Generous Support

Countless benefactors from Switzerland, Germany, Italy, and Austria – but also from the US and Palestine – are what make the work at Caritas Baby Hospital in Bethlehem possible. We also receive support from numerous parishes, church communities, religious communities, dioceses, local abbeys, foundations, cantons, cities, communes, and charities. Our deepest thanks go to all our benefactors for their commitment and for the trust they place in us. The donations ensure that all children in Bethlehem and the region, regardless of their religion or heritage, can receive the medical care they need. In addition, our work has created 250 jobs for skilled employees in a region with high levels of unemployment and poverty. ●